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## Corporate Plan PI Report Homes 2023\_24

Monthly report for 2023-2024  
Arranged by Aims  
Filtered by Aim: Priorities Homes  
For MDDC - Services

### Key to Performance Status:

Performance Indicators:

No Data

Well below target

Below target

On target

Above target

Well above target

\* indicates that an entity is linked to the Aim by its parent Service

## Corporate Plan PI Report Homes 2023\_24

### Priorities: Homes

### Aims: Deliver Housing

#### Performance Indicators

Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Corporate Team Manager	Officer Notes
<u>Additional homes completed (net)</u>	254	393	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		Simon Newcombe, Tristan Peat	
<u>Custom and Self Build Plots</u>	5	5	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		Tristan Peat	
<u>Gypsy &amp; Traveller Pitches completed</u>	0		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		Tristan Peat	
<u>Number of affordable homes completed (gross)</u>	23	94	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		Tristan Peat	
<u>Homelessness approaches - advice given (YTD)</u>	838	800	n/a	n/a	216	n/a	n/a	423	n/a	n/a	601	n/a	n/a		Simon Newcombe	

## Corporate Plan PI Report Homes 2023\_24

### Priorities: Homes

#### Aims: Community Land Trusts

#### Performance Indicators

Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Corporate Team Manager	Officer Notes
<u>Community Led Housing Projects Assisted</u>	1	1	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		Tristan Peat	

#### Aims: Private Sector Housing

#### Performance Indicators

Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Corporate Team Manager	Officer Notes
<u>Deliver homes by bringing Empty Houses into use</u>	14		0	5	7	8	8	10	13	13	13	13			Simon Newcombe	
<u>Houses in Multiple Occupation (HMOs) investigations</u>	96%	95%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		Simon Newcombe	
<u>Landlord Engagement and Support</u>	9	9	n/a	n/a	1	n/a	n/a	7	n/a	n/a	7	n/a	n/a		Simon Newcombe	(Quarter 2) 3x Pin point 1x event jointly with Exeter 1x mailout with Lendology 1x Press release (TW)

#### Aims: Council Housing

#### Performance Indicators

Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Corporate Team Manager	Officer Notes
<u>Emergency Repairs</u>	99.7%	100.0%	98.7%	98.1%	97.8%	98.3%	98.6%	98.8%	99.0%	98.6%	98.8%	98.8%			Simon Newcombe	

# Corporate Plan PI Report Homes 2023\_24

Priorities: Homes

Aims: Council Housing

## Performance Indicators

Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Corporate Team Manager	Officer Notes
<u>Completed on Time (%)</u>																
<u>Urgent Repairs Completed on Time (%)</u>	99.0%	95.0%	100.0%	99.4%	97.3%	97.0%	97.6%	98.1%	98.4%	98.5%	98.7%	98.6%			Simon Newcombe	
<u>Routine Repairs Completed on Time (%)</u>	98.4%	95.0%	98.5%	98.4%	97.8%	98.1%	98.4%	98.7%	98.8%	98.8%	98.9%	99.0%			Simon Newcombe	
<u>Properties With a Valid Gas Safety Certificate (%)</u>	99.8%	100.0%	99.9%	99.9%	99.9%	99.9%	99.9%	99.9%	99.9%	100.0%	100.0%	100.0%			Simon Newcombe	
<u>Housing Complaints Responded to On Time (%)</u>	100.0%	95.0%	88.9%	80.6%	86.2%	88.6%	90.2%	90.9%	91.3%	92.3%	93.0%	93.8%			Simon Newcombe	